



PQI Group Quality Policy

PQI Group is committed to providing products and services that meet or exceed our client's requirements and expectations. This company-wide quality commitment is built upon many years of successful project delivery and customer satisfaction, whilst maintaining the highest ethical, safety, environmental and professional standards.

Our objectives are to:

- Provide exceptional service
- Provide quality workmanship by committed and trained personnel
- Provide value for money using only suitable quality materials.
- Satisfy our clients' requirements, industry regulators and staff, and
- Provide these services in a professional and ethically responsible manner.

To achieve these objectives and satisfy the expectations of clients, Project Queensland is committed to implementing and maintaining an Integrated Quality Management System which is based on ISO 9001 and which incorporates best-practice industry standards. Moreover, our Quality Management System acts as a compass in providing the direction and a framework for establishing key corporate level performance measures and related improvement objectives.

Our team are committed to demonstrating leadership with respect to the quality management system and taking accountability for the effectiveness of the system. The Senior Management Team will support other relevant management roles to demonstrate their leadership as it applies to their area of responsibility. Senior Management will also ensure the integration of the quality management system into the organisations business processes and promote the use of a process approach and risk-based thinking.

The successful operation of the quality management system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of PQI Group and the satisfaction of clients, and staff.

A handwritten signature in black ink, appearing to read 'Brad Dunne', is written over a horizontal line.

Brad Dunne

Managing Director